

ACUMIOS TAPWARE WARRANTY

Acumios is committed to providing high-quality tapware. This warranty outlines your rights and our responsibilities.

1. Warranty Coverage

- Acumios warrants to the original purchaser that our tapware products are free from defects in materials and workmanship under normal residential use. This warranty covers the replacement of defective parts only.

2. Warranty Period

Category	Period (Yrs)	Details
Showers	15	15 years- replacements product of arts
Mixers	7	7 years- replacements product of parts
Tapware &Outlets	7	7 years- replacements product of parts
Drains	7	7 years- replacements product of parts
Accessories, Wastes &Traps	7	7 years- replacements product of parts

3. Warranty Limitations

- This warranty does *not* cover:
- Damage caused by misuse, abuse, or neglect.
- Damage resulting from improper installation or failure to follow the manufacturer's instructions.
- Damage caused by hard water, sediment, or other debris in the water supply.
- Damage from aggressive cleaning agents or abrasive materials.
- Normal wear and tear, including scratches, scuffs, and loss of finish.
- Labor costs associated with the removal or installation of the product.
- Consequential damages or incidental expenses.

4. Making a Warranty Claim

- To make a warranty claim, please provide the following:
- Proof of purchase (e.g., receipt).
- A detailed description of the defect.
- Photographs of the defect (if possible).

5. Acumios's Obligations

- At our discretion, Acumios will either:
- Provide a replacement part free of charge.
- Replace the defective product with a similar product if the original is unavailable.

6. Consumer Rights

- This warranty gives you specific legal rights, and you may also have other rights that vary depending on your location. This warranty is in addition to your rights under applicable consumer protection laws.

7. Disclaimer

- Except as expressly provided in this warranty, Acumios shall not be liable for any indirect, incidental, or consequential damages.
- Contact Information: support@acumios.com.au
www.acumios.com.au